



Concrete Service Fee Summary (Surcharges)

Prices <u>DO NOT</u> include 10% GST and subject to change without notice		Effective: 5 th October 2026
Item	Description	Charge
Normal Working Hours	Defined as: 6am – 4pm Mon to Fri (except public Holidays) 6am – 12noon Sat. Plants will normally open at 7am unless orders have been confirmed the previous day.	Not applicable
After Hours Charges Note: charges are applied as "ex-plant" times and not "on-site" times	Defined as: 4:00pm – 6:00am Monday to Friday After 12:00noon Saturday All hours Sunday & Public Holidays Does not apply: 4pm and 6pm Mon to Fri for continuous pours that commence before 4pm. Further condition: Charges will apply after 6pm Mon to Fri and after 12noon Sat, regardless of whether a continuous pour or otherwise.	\$ 25/m3 or minimum \$75/load
Plant Opening Fee	Applies if a plant is required to open or remain open outside "Normal Working Hours". Charged per event and part thereof after 4hrs & in addition to "After Hours Charges". Includes: 1 Plant, 1 Office Staff, 1 Truck	\$ 2,000/4 hours and part thereof after 4hrs
After Hours Extra Staff Hire Charges	Applies for supply of additional assets (such as: "Staff and/or "Truck with Driver") required outside "Normal Working Hours". Charged per "Staff"/"Truck with Driver", and part thereof after 4hrs & in addition to "Plant Opening Fee" & "After Hours Charges".	\$ 600/4 hours and part thereof after 4hrs
Standby	Where trucks are retained at the request of the customer outside "Normal Working Hours", for a period greater than 30 minutes before loading, this charge will apply.	\$60/30 minutes or part thereof after 30min
Waiting Time (truck detained on site)	After arrival at the site, 30 minutes is allowed for discharging the load. Where a truck is detained by a customer on the site beyond 30 minutes, the charges will apply.	\$ 2.80/min. Normal Hours otherwise \$ 5/min.
MAXI Vacant Cartage (short load charge)	Based on MAXI trucks carrying a minimum load of 4m3 This charge will apply to the undelivered portion when loaded under 4m3	\$ 50/m3 of undelivered portion
MINI Vacant Cartage (short load charge)	Based on MINI trucks carrying a minimum load of 1m3 This charge will apply to the undelivered portion when loaded under 1m3	\$ 120/m3 of undelivered portion
MINI Surcharge	Specific request for a MINI mix concrete truck by the customer will incur this charge.	\$ 120/m3
Distance Charge (extra kilometres)	Unless otherwise specifically agreed, deliveries in excess of 25 kilometres from the plant will incur a Distance Charge per m3 per km for the excess kilometres to the delivery site. Rates vary depending upon vehicle type (MAXI or MINI).	\$ 2.00/m3/km MAXI \$ 2.20/m3/km MINI
Returned Concrete	Applies to any unused concrete returned from site on the request of the Customer.	\$ 150/m3 or minimum \$ 150/load
Cancellation Fee	Applies to Saturday deliveries canceled after 2:00 Pm on Friday. Cancellation charges will apply based on the total volume ordered.	Under 50m3 - \$495/event Over 50m3 - \$990/event
Washout Fee	Where the customer requests the addition of any colour, chemicals, fibres or other specialty additives to a load (at the plant or on site), a washout fee per load will apply.	\$ 50/load
Manual Additions (bag handling)	Where the customer supplies their own product for addition into the concrete, a bag handling fee will apply. Products must be added at the Plant – not on site. Max. 20kg.	\$ 30/bag up to 12.5kg \$ 60/bag over 12.5kg
Concrete Testing (Normal Hours only)	Standard Compression Strength (includes 1 slump, 3 cylinders, NATA certificate). Saturday Testing will add 50% to the standard rate.	\$ 270/Test Metro Area \$ 375/Peninsula Area \$ 90/Extra cylinder
Small Aggregate	7mm or 10mm stone/aggregate. 14 stone/aggregate.	\$ 20/m3 \$ 4/m3
Tow Fee	Applies if a tow truck is used to release the delivery vehicle from the customer's site.	\$ 900 minimum/event. Actual recovery costs may apply.
Slump Fee	Concrete ordered over 80mm slump will incur the following charges for every 10mm slump increase:	\$ 1.50/m3

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Accelerator Charges	Low \$6/ m3, Medium \$12/m3, High \$18/m3, Bronze \$30/m3, Nickel \$42/m3, Gold \$54/m3				
Card Payment Fee	1% processing fee applies to Visa & MasterCard transactions. Applies to the GST inclusive value of the transaction.				
Authorised, Vic Mix Concrete Sasa Ivkovic	Date: 05/10/2026:		Other tests not included above may be available on request. Prices specifically relate to account customers in commercial quantities.		